



# Steel Door Systems Limited Lifetime Warranty

*Fully Transferable & Non Pro-rated*

Vinylguard Window & Door Systems Ltd., Offers this Industry Leading Limited Lifetime Warranty that is Fully Transferable and Non Pro-rated. Vinylguard warrants the Door Systems will be free from defects in material and workmanship from the date of purchase, provided such entry doors have been used under normal residential conditions.

- **Lifetime Warranty on All Unpainted uPVC Vinyl Frames & Door Lite Frames from blistering, peeling, and flaking, corroding and uneven discolouration.**
- **Lifetime Warranty on Door Hinges (Excluding Outswing Hinges).**
- **TWENTY ( 20 ) Year Warranty on Factory White Primed Steel Door Panels against warping, rusting, cracking or buckling.**
- **TWENTY ( 20 ) Year Warranty on Factory Painted Steel Door Panels against such defects in material and workmanship that might result in blistering, peeling and uneven discolouration.**
- **TWENTY ( 20 ) Year Warranty on Mini Blinds against malfunction resulting from normal day to day use. Problems arising from abuse, misuse or consumer negligence are not covered under this warranty.**
- **TEN ( 10 ) Year Warranty on Door Lite Glass Seals against defects resulting in obstruction of vision from formation caused by moisture condensation between the glass surfaces.**

Discolouration of coming in door lites is a normal occurrence and is not warrantied.

Rattling / Vibrating Wrought Iron door lites occur when doors are swung shut and is a normal occurrence that is not warrantied.

Storm Doors with glass installed in front of an Entry Door System may cause excessive heat build up that could result in warped door panels, warped vinyl and/or door lite deformity and are not covered under this warranty.

Exposure to sunlight, air pollutants and normal atmospheric conditions may cause surfaces to fade or suffer an accumulation of surface dirt or stains and are not warrantied. This warranty is null and void if harmful solvents are used to clean any surface. It is recommended that a mild solution of household soap and water be applied with a soft sponge to clean all surfaces.

This warranty does not cover damage caused by improper installation, abuse, improper maintenance, harmful cleaning solvents, accident, negligence or any other cause which is beyond our control. Broken Glass and Torn Screening is exempt from this warranty for any cause whatsoever.

Under no circumstances will Vinylguard Window & Door Systems Ltd. be liable for incidental or consequential charge such as, but not limited to, labour costs for any purpose, inconvenience, damage or injury to persons or to property, or any other expense.

The Vinylguard Warranty may be validated by having this certificate filled out completely and signed by both the Vinylguard dealer and the purchaser. The purchaser should keep this Warranty on file, the information is vital in processing any Warranty Claims. All requests for Warranty Service must be made through the original Vinylguard Dealer. All requests must have the original reference number and the date of purchase or the information cannot be accessed which will result in the service request being denied.

This Warranty is effective January 1, 2021 and applies only to orders invoiced after that date. Orders invoiced prior to this date are subject to the Warranty conditions in effect at the time of purchase.

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|------------------|--------------------|
| CUSTOMER: _____  | DEALER: _____      |
| ADDRESS: _____   | REF. NUMBER: _____ |
| PHONE: _____     | DATE: _____        |
| SIGNATURE: _____ | SIGNATURE: _____   |